



MISSION

TO PROMOTE THE *independence, dignity AND health*
OF OLDER ADULTS AND THOSE WHO CARE FOR THEM.



The Resource Center provided unbiased Medicare, Medicaid, and other benefits assistance to more than 3,000 clients, saving them over \$600,000 in health-related costs.



MAS supported 230 older adults with complex needs, including dementia, to age at home.



Families received more than 800 hours of respite services, giving them a much-needed break from caring for an aging loved one.

"MAS has been very helpful to my wife and me. If I were going it alone without your services, I don't know that I could hold it together from day to day. My special thanks for helping me in a very trying time in my role as a caregiver . . . giving me the tools to cope and move forward in my efforts to care for my wife."

Rooted in Community



Jim Cook built his life around a love of the outdoors and a career in forestry as a certified arborist. "I've been a tree-hugger my whole life," he says. He first came to Missoula as a 19-year-old smokejumper, and in 1975 founded Able Tree Service, caring for the city's trees and earning a reputation for expertise and integrity. For over 40 years, Jim has been known around Missoula as the "tree doctor," as passionate about educating clients as he was about caring for their trees. He still takes pride in a legacy now carried on by his daughter-in-law after his son's tragic death in a snow machine accident. Jim first connected with Missoula Aging Services when a client recommended the agency.

Now in his 80s, Jim lives alone in an affordable apartment with a view of the mountains. **Jim's limited fixed income and daily life with dementia present challenges to his independence.** With support from Missoula Aging Services, Jim remains active in the Missoula Senior Forum and other community groups.

After doctors advised him to stop driving, he began relying on his bicycle for short trips and on a **Caring Companion volunteer** for transportation to appointments, shopping, and social events. **In-home care management** provides guidance and reassurance as his needs evolve, while **Meals on Wheels** delivers both nutrition and a friendly check-in.

Together, these supports help Jim maintain dignity and safety—and remain rooted in the community he served for so long.

“

**I AM LEARNING
how to be old,”
JIM SAYS.**

MAS SERVICES

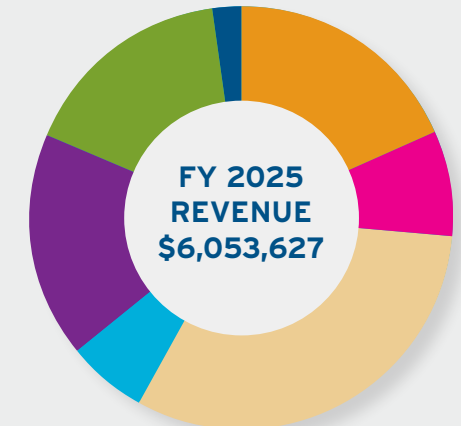
MAS empowers people to age with confidence and without fear, providing more than 20 programs to support older adults to age safely and comfortably at home, access benefits and community resources, connect with friends and family, and engage in community life.

MAS advocates for funding, programs, and policies that support everyone to age well.

Fiscal Year

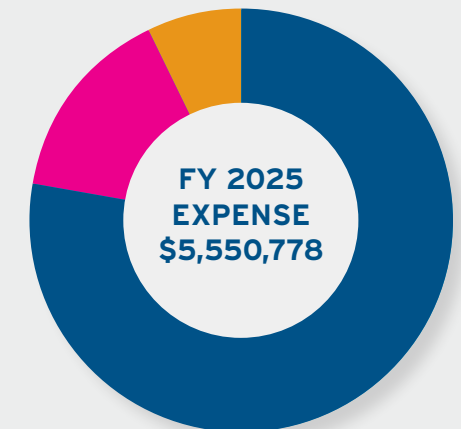
2025 Revenue

- Federal**
\$1,105,482 (18%)
- State**
\$500,460 (8%)
- County**
\$1,886,756 (31%)
- City**
\$368,844 (6%)
- Program Income**
\$1,049,822 (17%)
- Fundraising**
\$992,393 (16%)
- Interest and Other**
\$149,870 (2%)



2025 Expenses

- Programs & Services**
\$4,285,511 (77%)
- Administration & Facilities**
\$856,808 (15%)
- Fundraising**
\$408,459 (7%)



Endowment Balance

As of June 30, 2025, the endowment fund stands at \$2,801,057, reflecting 11% growth in FY25, helping to ensure long-term financial stability.

An Audited Financial Report and IRS Form 990 can be found at missoulaagingservices.org on the About Us page. Services are funded in part by the Administration for Community Living, MT Public Department of Health and Human Services, Missoula County, City of Missoula, and the Veterans Administration.

"Thank you for helping us over the past year with snow shoveling and yard help and meals. We're facing more difficulties with each aging month, both medical and financial. We could not remain in our home without your help. Thank you."

THANK YOU for THE LIVES YOU'VE CHANGED

Dear Friends,

Thank you for your continued and steadfast support. More than ever, it is clear that the strength of our community lies in how we care for one another. At Missoula Aging Services (MAS), we see every day how neighbors step up for neighbors to weave a strong fabric of local support for older adults and caregivers.

Across Missoula County, people are aging on limited incomes, coping with complex health needs, and navigating the challenges of caregiving. When someone needs extra help, what makes the difference is the collective will of our community: volunteers delivering meals, donors keeping essential programs strong, and partners working together to ensure older adults remain connected and supported.

The services MAS provides—whether a warm meal, assistance with benefits and resources, care management, or simply a friendly visit—are threads in a larger tapestry. They help people remain safe, independent, and engaged, but equally important, they reflect a community that values our common bond.

This past year has reaffirmed that aging is not just an individual experience but a shared one. When we can continue to live with dignity, contribute our wisdom, and stay rooted in community, everyone benefits. Together, we are shaping a place where aging is met with confidence and connection rather than fear or uncertainty.

Thank you for being an essential part of this work. With your continued partnership, MAS will remain a beacon of care, resilience, and belonging for years to come.

Sincerely,

Lisa Sheppard

Lisa Sheppard
Chief Executive Officer

Gayle Hudgins

Gayle Hudgins
Board Chair

7,000 TOTAL
INDIVIDUALS
SERVED IN FY 2025

130,081
MEALS
SERVED

27,481
CALLS
ANSWERED

21,882
VOLUNTEER
HOURS LOGGED

MISSOULA *aging* SERVICES

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WE'RE PROUD of ANNUAL REPORT 2025