

## Missoula Home Care Resources

Agency	Nursing	Personal Care	Homemaker Services	Companionship	Transportation	Other Services	Payment Options
Addus HomeCare (406) 541-7063		✓	✓		Medical appointments	Errands, medication reminders, snow shoveling	Private pay, Medicaid CFC/PAS and Waiver, VA, LTC insurance
All Ways Caring HomeCare (406) 251-9333	✓	✓	✓	✓		Respite	Self-Directed services for Medicaid CFC/PAS, VA, private pay, worker's comp, LTC Insurance
Alpenglow Homecare LLC (406) 550-8080		✓				Medicaid application assistance	Medicaid, Self-Directed Medicaid CFC/PAS, Private Pay
Azaleas Home Care Services (406) 214-5640 (406) 239-1716		✓	✓	✓	Medical appointments	Safety checks, errand running, respite	Private pay
Big Sky Home Health, Palliative, and Hospice (406) 543-4408	✓					Respite, palliative, hospice care	Private Pay, Medicare
Caring Transitions of Western Montana (406) 203-0162 (406) 369-8000						Relocation, liquidation, and cleanout services; specializes in older adults	Private pay
Case Management Caregiving (406) 541-6577 (866) 830-2224		✓	✓	✓	Medical appointments, Medical escort	Case management, dementia care, shopping/errand running, respite	Private pay, long-term care insurance
CompanionCare, Sara Schardt (406) 529-0015		✓	✓	✓	✓	Pet care, yard work, crafting	Private pay

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Consumer Direct Care (406) 541-8700	✓	✓	✓		Medical escort	Social support/community integration, shopping/errands, private duty nursing	Private pay, long-term care insurance, agency-based VA and Medicaid CFC/PAS services
Dental Hygiene At Home (406) 550-4482						Mobile Dental Care	Medicaid, private insurance, private pay
Emmanuel, LLC (406) 531-4923		✓				Personal care, will work with hospice and palliative patients	Private Pay
Enhabit Home Health & Hospice (406) 540-1512	✓	✓		✓		Hospice; physical, occupational, and speech therapies	Long-term care insurance, Medicare, Medicaid, Private pay
Express Employment Professionals Missoula (406) 542-0323	✓	✓	✓	✓			Private Pay, Self-Directed services for Medicaid, CFC/PAS, Big Sky Waiver, Developmental Disabilities
Harvest Home Care (406) 214-3053	✓	✓	✓	✓		Hospice & palliative care, dementia care, case management, shopping/errand running; Child/special needs care and respite	Private pay, long-term care insurance
Hestia Advantage (406) 540-4302						Hospice, Palliative Care	Private pay, VA, long-term care insurance

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Holistic Contentment (406) 478-6939		✓	✓	✓	✓	Medication reminders, motivational support, other services upon request	Private pay, long-term care insurance, payment plan
Home Care Services (406) 543-1184 (888) 989-3111		✓	✓	✓	Medical escort	Respite and overnight services	Agency-Based and Self-Direct services for CFC/PAS and Waiver, private pay, VA, LTC Insurance
Home Health and Hospice of Montana (406) 523-9909						Hospice, Palliative Care	Private pay, Medicare and Medicaid, VA hospice, long-term care insurance
Home Instead Senior Care (406) 298-5341		✓	✓	✓	✓	Available for shifts of 3 to 24 hours, dementia care, respite, hospice assistance care	Private pay, long-term care insurance
Just Breathe Cleaners justbreathecleaners@gmail.com						Cleaning services, organizational help	Private pay, sliding scale available
Life of Leisure Home Care (406) 304-3015		✓	✓	✓	✓	Medication management, Alzheimer's & Dementia care, meal preparation	Private pay, long-term care insurance
Meadowlark Home Care (406) 926-3447		✓	✓	✓	Medical appointments	Medication reminders, errand running/shopping	Agency-based services for Medicaid CFC/PAS, private insurance, private pay

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Missoula Aging Services (406) 728-7682		✓		✓	✓	Errands	Private pay, Sliding scale, LTC insurance, Veteran-Directed Care
Missoula Caregivers Susan Hansen (406) 550-2288		✓	✓	✓	Medical appointments	Shopping/errand running, hair setting, dementia care, overnight care	Private pay
Mountain Goat Couriers (406) 880-3330						Grocery delivery, general delivery	Private pay
North West Home Care (406) 549-8059	✓	✓	✓	✓	Medical appointments, Medical escort	Private duty nursing, 24-hour caregiving available	Private pay, Private insurance, Agency-Based services for VA and Medicaid CFC/PAS
Organizational Consulting Services (440) 666-9326						Home and estate organization, paper management and downsizing	Private pay, Medicaid
Partners In Home Care (406) 728-8848	✓					Social work, case management, physical therapy, occupational therapy, home infusion	Medicare, Medicaid, long-term care insurance, private pay
Senior Foot Care Services Michelle Dunifer, RN (406) 546-1993		Foot and toenail care				Will come to home or facility	Private pay
Smile Care Home Health Dental Hygiene Care Nan'Cee Neer-Labbe (406) 360-1869						Mobile Dental Care	Medicaid, private insurance, private pay

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Summit Independent Living (for persons with disabilities) (406) 728-1630		✓	✓	✓			Self-Directed services for Medicaid CFC/PAS and Big Sky Waiver

### Definitions

**Agency-Based Services:** Agency-Based care programs give you more help in hiring and managing your caregiver. You use your Medicaid CFC/PAS Waiver or VA VDC funding to pay for services, and allow the agency to handle hiring and training of your caregiver, as well as payroll. You then work with the agency to create a schedule.

**Homemaker Services:** Routine household activities like menu planning, budgeting, shopping, meal preparation, and light housekeeping.

**Big Sky Waiver:** A Medicaid waiver program in Montana that exists to keep people out of nursing homes. If you qualify for Medicaid, and if you need Skilled Nursing-level care, this program can help you pay for Assisted Living or in-home care services. This program is offered through the Montana Department of Health and Human Services (DPHHS) Senior & Long-Term Care Division (SLTC).

**CFC/PAS:** Community First Choice (CFC) and Personal Assistance Services (PAS) Programs are Medicaid waiver programs that exist to help keep people in their homes. If you qualify for Medicaid, this program can provide you a monthly stipend to hire and find your own caregiver (self-directed), or you can ask an agency to help you find, train, and schedule a caregiver (agency-based).

**Companionship:** Friendship and shared activities and/or appropriate role models for individuals experiencing lack of company, loneliness or social isolation.

**Hospice:** Hospice care is for people at the end of their life, who have a life expectancy less than 6 months. Hospice care focuses on comfort and quality of life, rather than getting better.

**Long-Term Care Insurance (LTC Insurance):** An insurance product that reimburses policyholders a daily amount for services to assist them with their activities of daily living. These services are not generally covered by Medicare or Medicaid.

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**Nursing Services:** Services provided by a person with a Nursing degree or similar medical training. These are services that must be provided by a person with medical training, like wound care, physical or occupational therapy, infusions, and other services you might usually have to go to an office for.

**Palliative Care:** Palliative care is specialized medical care for people who are seriously ill. Palliative care focuses on relief of symptoms for the patient, as well as quality of life for the patient and their family. Palliative care can be provided to people who are still seeking curative care, and does not have a life expectancy requirement.

**Personal Care:** Help with activities of daily living like getting up, getting dressed, maintaining personal hygiene, eating, and using the restroom. These services are generally provided by a trained caregiver or Personal Care Attendant, who does not have medical training.

**Self-Directed Services:** Self-Directed care programs let you pick your caregiver. You can choose a person you already know, or who already cares for you. Once you provide information about your Medicaid CFC/PAS waiver or VA VDC funding, the agency will handle the payroll and hiring paperwork. You are in charge of training and scheduling your caregiver.

**Transportation:** Providing local transportation in the community, including transportation to appointments, medical escort, errand running, and shopping.

**VA:** Veteran's Administration. The government office that handles benefits for Veterans. You must contact them first to enroll in services if you haven't already.

**VDC:** Veteran Directed Care. A program through the Veterans Administration to help older veterans stay in their homes. It works similarly to the Medicaid CFC/PAS Program. You must first enroll in VA healthcare services and see a VA doctor. After you complete a Geriatric Extended Care Assessment (GEC) with the VA and are approved, this program can provide you a monthly stipend to find, hire, and train your own caregiver (self-directed), or you can ask an agency for help finding, training, and scheduling caregivers (agency-based).

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Questions? Concerns? Call Missoula Aging Services  
(406) 728-7682