

Dear Friends,

You make thousands of individual stories of help and assistance possible. In fact, without you the needs of your older neighbors would not be fully met. This year you joined together with like-minded others to create a tremendous impact. As we launch into the next fiscal year, it is a pleasure to pause to share our deepest appreciation and admiration. This is our report to you and our community, featuring highlights and achievements that you made possible. *Thank you!*

- Because of you:
- **30,765 client interactions were possible in fiscal year 2019**, including those served through the statewide Senior Medicare Patrol program.
 - **\$531,285 was saved** on Medicare prescription drug plans, Homeowner/Renter tax credits and Medicare Savings Plans, through staff consultations.
 - **41,918 rides for older adults and people with disabilities were provided** to solve transportation issues through a contract with the city bus service Zero-Fare program, and the Senior Companion and Caring Companion programs.
 - **101,620 Meals on Wheels (including Ensure®) were provided** to 823 housebound individuals thanks to the help of 70 dedicated volunteers.

You make our Mission to promote the independence, dignity and health of older adults and their caregivers come alive every day. We treasure your partnership and compassion for others. *Thank you* for your strong support. You make a measurable, significant difference in the lives of those in need - right in their moment of need - day in and day out.

Warm regards,


Susan Kohler
Chief Executive Officer


Larry Riley
Governing Board Chair



MISSION

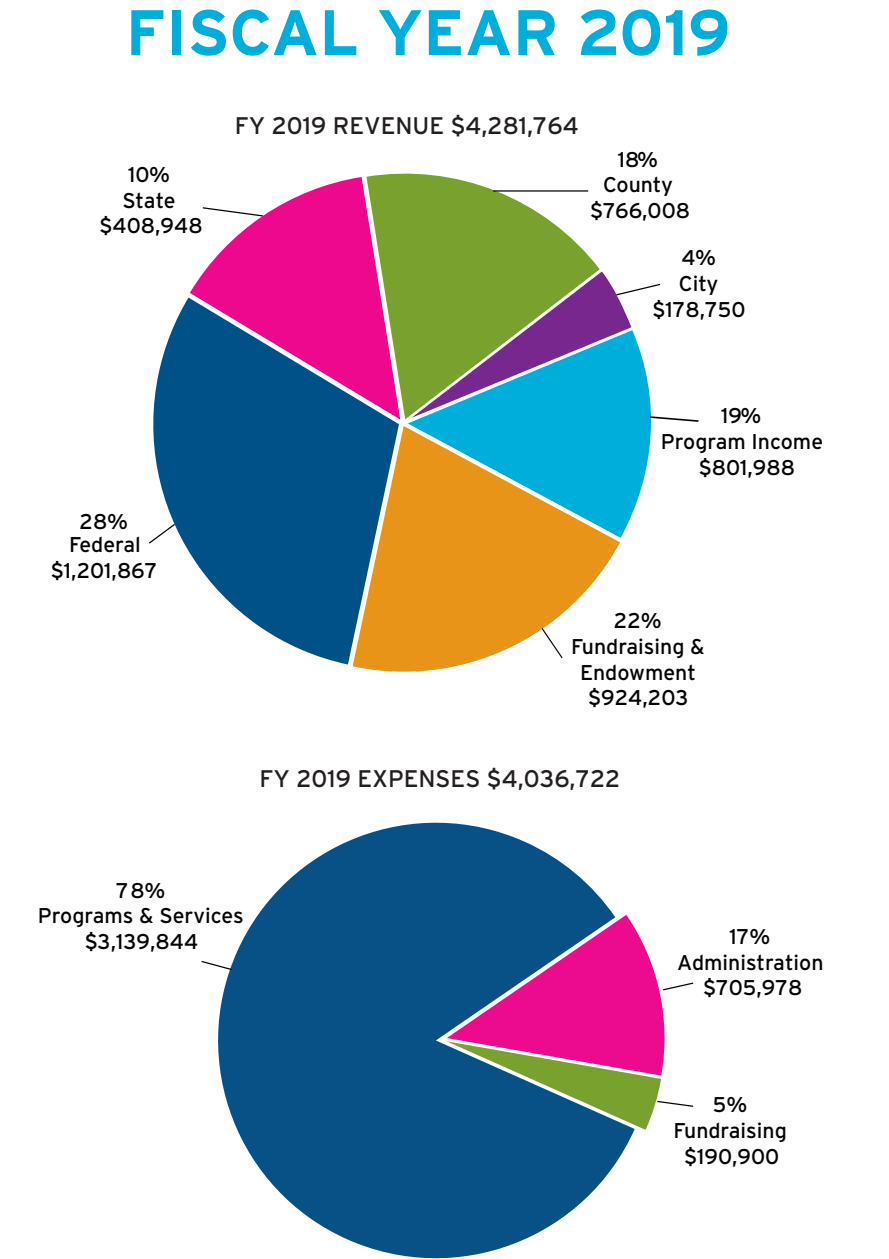
TO PROMOTE THE *independence, dignity* AND *health* OF OLDER ADULTS AND THOSE WHO CARE FOR THEM.

- ## PROGRAMS
- ### Community Services
- Medicare & Medicaid Consultations
 - Referrals, Assistance & Onsite Library
 - Transportation Options
 - Educational Opportunities & Classes
 - Elder Justice Program
 - Long-term Care Ombudsman Program
 - Options for Better Aging
 - Montana Senior Medicare Patrol (SMP)
 - Volunteer Programs: RSVP, Foster Grandparents, Senior Companions, Caring Companions, Friendly Visitors

- ### In-Home Services
- Family Caregiver Support
 - Respite & Homemaking Services: Missoula and Seeley Lake Areas
 - Veteran Directed Care
 - Farmers' Market Coupon Program
 - Liquid Nutrition (Ensure ®)
 - Meals on Wheels
 - Care Transitions Program
 - Community Lunch Program: Missoula, Seeley Lake, Bonner, Lolo, Condon


142,885
Meals Provided
Meals on Wheels, Ensure®, Community Lunches


261
at-risk Missoula County students were tutored by
44
Foster Grandparents



Missoula Aging Services' complete Audited Financial Report and IRS Form 990 can be found at missoulaagingservices.org on the About Us page.

Programs of Missoula Aging Services are funded in part by the Administration for Community Living, the Corporation for National and Community Service, Montana Department of Health and Human Services, Missoula County, City of Missoula and the Veterans Administration.



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THANK YOU for THE LIVES YOU'VE CHANGED

Once a cook in the United States Army, Anita began to lose her vision in 2011 and by 2012, she was legally blind. As her vision faded, Anita became more and more isolated.

“I was stuck and alone. It’s not easy maintaining a quality of life when you have trouble seeing and for me that meant I just stayed home all the time.”



“If it weren’t for the services and programs provided by MAS, my life would be in serious trouble.” - Anita


Anita was referred to the Veteran Directed Care program at Missoula Aging Services (MAS), which made it possible for her to hire her own caregiver and regain her independence.

Anita’s favorite part of the program is the ability to choose her daughter as her caregiver. After living in separate states for several years, they are reunited and working together to help Anita stay healthy and engaged with others. She cherishes this time with her daughter.

“Having her near me makes everything better.”

Anita says that her diabetes is under better control since she started receiving Meals on Wheels and enjoying healthy community lunches at the Senior Center.

“Before MAS came into my life my independence, food choices and hygiene suffered. I was in my house seven days a week. Now I’m not. MAS changed my life for the better. I feel free.”

 **12,386 hours of Respite and Homemaking were provided to 215 clients**

Statements of Revenues, Expenses and Changes in Fund Net Position 6/30/2019

Total Support & Revenue	\$ 4,281,764
Expenses	
Program Expenses	\$ 3,139,844
Management & General Expenses	\$ 705,978
Fundraising Expenses	\$ 190,900
Total Expenses	\$ 4,036,722
Total Assets	\$ 5,665,729
Total Liabilities	\$ 473,842
Net Asset Balance	\$ 5,191,887

Board of Directors

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WE'RE PROUD of OUR PARTNERS