



MAS

MISSION

TO PROMOTE THE *independence, dignity AND health* OF OLDER ADULTS AND THOSE WHO CARE FOR THEM.



MAS answered more than 22,700 calls in FY 2024, bringing services and information to older Missoulians.



The Resource Center provided 4,230 clients with individualized assistance and unbiased Medicare and Medicaid counseling.



Families received 568 hours of respite services, providing them with a much-needed break from caring for an aging loved one. 100% of them shared that without the service, their loved one was at risk of facility placement.

Your Impact



“ *Missoula Aging Services was there to guide us with healthcare, insurance, taxes, and other resources that made our lives easier. It was a great comfort knowing they were always there for support. I would always walk away from MAS filled with gratitude for the incredible community service they provide.* **”**

Ten years ago, I retired early to care for elderly parents and help with our grandkids. During this time, my husband Ed supported me while working full-time. We never anticipated the strain it would put on our relationship, but today we are stronger because of the teamwork it took to be caregivers. This year, both Ed and I turned 65 and sought MAS guidance with Medicare. As always, they pointed us in the right direction. Our story could have taken a very different turn without the support of Missoula Aging Services. We are fortunate to live in a community with so many resources that help us live healthy, fulfilling lives. MAS is at the top of our list. Thank you!

– Laurie Stalling (pictured with her family)

MAS Services

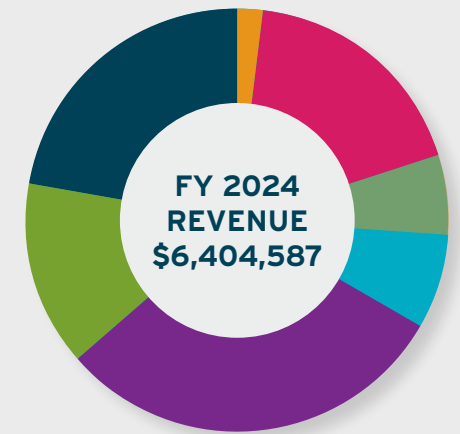
MAS empowers people to age with confidence and without fear, providing more than 20 programs to support older adults to age safely and comfortably at home, access benefits and community resources, connect with friends and family, and engage in community life.

MAS advocates for funding, programs, and policies that support everyone to age well.

Fiscal Year 2024

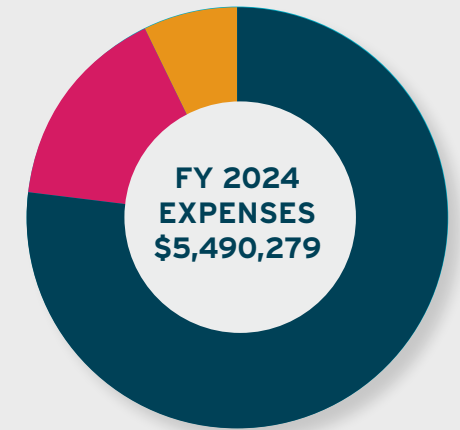
Revenue

- Interest & Other
\$129,121 (2%)
- Fundraising
\$1,165,547 (18%)
- City
\$368,845 (6%)
- State
\$479,206 (7%)
- Missoula County Levy
\$1,913,521 (30%)
- Program Income
\$918,554 (14%)
- Federal Revenue
\$1,429,793 (22%)



Expenses

- Programs & Services
\$4,238,987 (77%)
- Administration & Facilities
\$887,479 (16%)
- Fundraising
\$363,813 (7%)



Endowment Balance

As of June 30, 2024, the endowment stands at \$2,523,675, reflecting 14.9% growth in FY24, ensuring long-term financial stability.

An Audited Financial Report and IRS Form 990 can be found at missoulaagingservices.org on the About Us page. Services are funded in part by the Administration for Community Living, MT Public Department of Health and Human Services, Missoula County, City of Missoula and the Veterans Administration.

“ *When the power was out, the only hot meals Dad got were from you. Your service is more important than words can say. We are often overwhelmed when trying to figure out meals. Thank you from all of us!* **”**
– Meals on Wheels Client Family

THANK YOU for THE LIVES YOU'VE CHANGED

Dear Friends,

Thank you for your incredible support over the past year. Your unwavering commitment has inspired us. This year, Missoula Aging Services (MAS) has made significant strides guided by our new Strategic Plan for 2024-2027.

Building on our core services, we've adopted innovative approaches to meet the evolving needs of older adults. Our Strategic Plan, developed with input from board members, staff, partners, and community members, envisions a future where older adults are empowered to age with confidence.

The plan identifies five key pathways for transformative change: Accessibility, Autonomy, Culture, Security, and Well-being. These reflect our bold commitment to creating an inclusive, supportive, and vibrant community for older adults.

A central focus is shifting the cultural narrative around aging. By promoting intergenerational connections and celebrating the contributions of older adults, we aim to foster a society that values and respects them.

Through conversations and surveys, we've heard the resilience and optimism of older adults. Their concerns highlight the importance of enabling them to age at home and remain connected to the community. While MAS works to enhance their lives, lasting solutions require a collective effort.

In the coming year, MAS is dedicated to engaging even more deeply with stakeholders to address the challenges of aging. Together, we can ensure that all Missoulians age well with dignity.

Thank you for being a vital part of this journey. With your support, we are confident in our ability to make a lasting impact.

Sincerely,

Lisa Sheppard
Chief Executive Officer

Gayle Hudgins
Board Chair

6,800

TOTAL
INDIVIDUALS
SERVED IN FY 2024

123,237
MEALS ON WHEELS
DELIVERED

31,833
COMMUNITY
LUNCHES SERVED

19,500
VOLUNTEER
HOURS LOGGED

MISSOULA aging SERVICES

337 Stephens Ave | Missoula, MT 59801

T 406.728.7682 F 406.728.7687

MISSOULAAGINGSERVICES.ORG

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WE'RE PROUD of ANNUAL REPORT 2024



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